

Terms & Condition (Travel Credit)

- 1) Travel credit is a payment method where it is applicable only to registered members of the site, thus users must create and become a Mayflower member to enjoy the travel credit.
- 2) At the time of payment for your purchase on the Site, you may choose whether to make payment using the available travel credit in your account (if any). If you select to make payment using the travel credit, the travel credit in your account will be deducted towards the payment of your purchase as follows:-

- i. Your use of the travel credit will be subject to a **maximum cap of 20% from your total purchase value from the Site ("Cap Limit")**

e.g.: You have travel credit amounting to the value of RM500.00 in your account. The total purchase value made by you from the Site is RM1, 000.00. You may only utilize RM200.00 worth of travel credit in your account towards payment of your purchase (RM1, 000.00 x 20% = RM200.00).

You will be required to settle the balance outstanding amount of your purchase (if any) either via your credit card or FPX online payment gateway.

- ii. **No partial deduction of the travel credit will be permissible.**
- iii. Where the available travel credit in your account is less than the Cap Limit, all the available travel credit in your account will be deducted towards the payment of your purchase.
- iv. Where the available travel credit in your account is more than the Cap Limit, and where the available travel credit has different validity period, the travel credit with earlier expiry date will be deducted in priority towards payment of your purchase.
- v. You will be required to settle the balance outstanding amount either via your credit card or FPX online payment gateway.

- 3) In the event where you have both available credit in your "travel wallet" as well as available travel credit in your account, you may have the option to use either one of the "travel wallet" or travel credit features, or both the said features in the payment of your purchase. Where you have opted for payment using both the "travel wallet" as well as the travel credit features, the payment for your purchase will be deducted in the following order of priority:-
 - i. The available credit in your "travel wallet";

- ii. The available travel credit in your account. In this regard, the applicable Cap Limit will be **20% of the balance outstanding amount after deduction of the available credit from your “travel wallet”.**

e.g.: You have credit amounting to the value of RM500.00 in your “travel wallet”, and travel credit amounting to the value of RM500.00 in your account. The total purchase value made by you from the Site is RM1, 000.00. The RM500.00 from your “travel wallet” will first be deducted from your purchase amount, leaving a balance outstanding amount of RM500.00. You may only utilize RM100.00 worth of travel credit in your account towards payment of your balance outstanding purchase (RM500.00 x 20% = RM100.00). You will be required to settle the remaining balance sum of RM400.00 either via your credit card or FPX online payment gateway.

- 4) For the avoidance of doubt, the “travel credit” payment feature shall **NOT** be applicable to any booking or purchase made using promo codes.