

Cruise Essentials

Everything you need to know about your cruise

1. Access Card/ Boarding Pass

- Access card is used for onboard identity card, onboard charge card, gangway security pass and cabin key card.
- It is an identification card. Issued to all passengers in exchange for your Travel Documents before you can board the ship and upon collection before disembarkation.
- Please keep the access card with you at all times during the entire cruise.
- Please remember to bring along your access card throughout the cruise for inclusive dining privilege verification.

2. Boarding

- Please present your Passport/ Travel Documents together with the access card upon boarding.

3. Star Navigator (Ship's Programme Sheet)

- Please refer to the day's Star Navigator for all restaurants' opening hours and programme highlights of the day. You can find a copy of Star Navigator in your stateroom or pick it up from the Reception Counter on Deck 7.

4. More Information

- Currency used onboard is Malaysia Ringgit.
- Prior to disembarkation, please ensure that all outstanding bills are cleared before retrieving your passport.
- All drinks ordered from any F&B outlets are chargeable.
- Please note all heating devices such as iron, cooking plate, water heater, etc. are prohibited onboard the cruise.
- All Guest are strictly prohibited from bringing any alcohol, alcoholic drink, intoxicating liquor or beverage onboard the ship.
- Star Cruises reserves the right to refuse any passengers whose condition is not made known to the cruise line prior to sailing, and shall not be required to refund any portion of the cruise fare paid by these passengers. Subject to Star Cruises' Terms and Conditions.

Terms & Conditions

1. All fares are in Ringgit Malaysia and do not include Visa Fee, Port Charges, Holiday Surcharge, Gratuity Fee, optional land tour and other incidental charges.
2. Single fare passenger pays 150% of twin-sharing fare.
3. Infant (below 2 years old) pays 25% of twin-sharing normal fare applicable only upon 2 full-paying passengers.
4. A RM80 administration fee per person will be charged for changes made to booking after confirmation slip is issued. The fee excludes cancellation fees.
5. Cancellation policy stated in the table below is for sailings in Normal Season. Irrespective of the notice period given, a 100% full fare will be charged for cancellation made for Peak Season sailings.

CANCELLATION POLICY

Cancellation Notice Received by	Cancellation Charges (per person)
More than 100 days prior to departure	Free refund, except non-refundable amounts or rates
100 - 46 days prior to departure	10% of full cabin fare
45 - 15 days prior to departure	30% of full cabin fare
14 - 8 days prior to departure	50% of full cabin fare
7 days or less prior to departure	100% of full cabin fare
No Show / No Written Notice	100% of full cabin fare

6. Star Cruises reserves the right to cancel or substitute any scheduled port-of-call / itinerary / price / programme at any time without prior notice.
7. All cruises/passages are subject to the Terms & Conditions of Carriage of Star Cruises ("TTC") available at appointed travel agents or Star Cruises offices and website at www.starcrucises.com

Check in & Embarkation

1. Check-in locations:
Port Klang: Boustead Cruise Centre, Persiaran Pelabuhan Barat, Pulau Indah, 42009 Port Klang
Penang: Swettenham Pier Cruise Terminal, No. 1A, King Edward Place., Pengkalan Weld, 10300 George Town, Pulau Pinang
2. Passengers have to present travel agents' vouchers/confirmation slips and valid travel documents to collect the boarding passes at the check-in counter. All passengers must embark before the gate closes, otherwise passengers may have to bear any liability involved.
3. Berthing time may change subject to the availability of berths at different ports. Notice of the time changes will be given one week prior to departure.

Visa/Passport Requirements & Passage Restrictions

1. All passengers are required to provide travel documents for all departures including valid passports to countries where we call. All passports must have at least 6 months of validity from the date of sailing.
2. Passengers are responsible for ensuring that all travel documents and visas are in order prior to departure from their home country. Visa and immigration regulations vary depending on the travel destinations and the nationalities of the passengers. Passengers are advised to consult their local travel agents and/or diplomatic representations on the immigration formalities for their proposed itineraries.
3. Any child whose travel document is attached to the parent's passport must travel with the accompanying parent. A passenger under 18 years of age must be accompanied in the same or connecting stateroom by a passenger 18 years or older.
4. Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing.
5. Infant aged 6 months or less at the commencement of the cruise will be refused permission to board the cruise ship and the Carrier shall have no liability whatsoever for any consequences of such refusal. Guests are advised to check with the Carrier before booking.
6. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known or travel documents are invalid during reservation or prior to sailing, and shall not be required to refund any portion of the fare paid by the above mentioned passenger.
7. No refund will be made to passengers who are denied embarkation for non-compliance of immigration requirements.

Star Cruises reserves the right to cancel and/or substitute any scheduled port of call/itinerary/ price/programme at any time and for any reason whatsoever without notice. Cruises specified herein are governed by Star Cruises' Terms and Conditions, which form part of the passage contract and can be found at www.starcrucises.com. It is the responsibility of the passenger to ensure that he or she has a valid visa to enter those countries that require one. Star Cruises reserves the right to refuse permission to allow passengers who do not possess the required valid travel documents to board. © Copyright first printed in 2014 by Star Cruises. All rights reserved. No part of this flyer may be reproduced or used in any form or by any means – graphic, electronic or mechanical, including but not limited to photocopying, recording, taping or information from storage and retrieval systems without prior written permission from Star Cruises. Information is correct at the time of printing as refer to REG-MAL-XG-W17-SIN-DM001-R2.

SuperStar Gemini - Malaysia

**YEAR END
B1G1 SALES**

**WINTER SEASON 2018
EX-PORT KLANG & PENANG**

Fares are valid for booking from 15 Nov 2018 to 31 Jan 2019 in MYR and are per person based on twin-sharing

Cruise Fare		3-Night (Weekday)	3-Night (Weekend)		2-Night (CNY)
Cabin Category & Description		Promotional Rate	Promotional Rate		Promotional Rate
		LOW	LOW	MID	LOW
CB-CD	Oceanview Stateroom with Window (Deck 5, 6, 7)	1,891	2,006	2,291	1,677
CE-CF	Oceanview Stateroom with Porthole (Deck 5, 6)	1,820	1,934	2,220	1,534
CH	Oceanview Stateroom with Window (Deck 8, 9, 10) - obstructed view	1,820	1,934	2,220	1,534
DA-DD	Inside Stateroom (Deck 5 – 10)	1,677	1,791	2,077	1,391
2nd guest (sharing same cabin with 1st guest)		FREE (subject to port charge & gratuity fee)			
3rd or 4th guest or Infant in the same cabin		50% of the Twin-sharing Fare			
Port Charge (subject to change)		MYR 200			MYR 185
Gratuity Fee (subject to change)		CB - DD Cabin: MYR 60 per person per night Gratuity Fee Waiver for Infant aged below 2 Years			

Itinerary 1				Itinerary 2				Itinerary 3				Itinerary 4			
3-Night Port Klang – Phuket – Langkawi – Port Klang				3-Night Port Klang – Phuket – Penang – Port Klang				2-Night Port Klang – Singapore – Port Klang				3-Night Penang – Port Klang – Phuket – Penang			
Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure
1	Port Klang	-	1600	1	Port Klang	-	1500	1	Port Klang	-	1500	1	Penang	-	1930
2	Phuket (Patong) *Phuket (Deepsea Port)	1600 (1500)	2359 (2300)	2	Phuket (Patong)	1500 (1400)	2300 (2200)	2	Singapore	0700	1700	2	Port Klang	1000	1500
3	Langkawi	1030	1730	3	Penang	1330	1930	3	Port Klang	0900	-	3	Phuket (Patong)	1500 (1400)	2300 (2200)
4	Port Klang	1000	-	4	Port Klang	1000	-					4	Penang	1330	-
Weekday		Weekend		Weekday		Weekend		Weekday		Weekend		Weekday		Weekend	
LOW	<u>2019</u> Apr 25			<u>2019</u> Jan 7, 13, 16, 22, 28, 31 Feb 12, 21, 24, 27 Mar 5, 11, 14, 17, 20 Apr 1, 4, 7, 10, 16, 22, 28 May 1	<u>2019</u> Jan 25 Feb 15 Mar 2, 8, 29 Apr 13, 19			<u>2019</u> Feb 10				<u>2019</u> Jan 6, 9, 15, 24, 27, 30 Feb 14, 17, 26 Mar 4, 7, 10, 13, 19, 31 Apr 3, 9, 15, 18, 21, 30	<u>2019</u> Jan 12 Feb 23 Mar 1, 16, 22 Apr 6, 12		
	MID		<u>2019</u> Jan 19												

() denotes local time

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