

## Cruise Essentials

### Everything you need to know about your cruise

#### 1. Access Card/ Boarding Pass

Access card is used for onboard identity card, onboard charge card, gangway security pass and cabin key card. It is an identification card. Issued to all passengers in exchange for your Travel Documents before you can board the ship and upon collection before disembarkation.

Please keep the access card with you at all times during the entire cruise.

Please remember to bring along your access card throughout the cruise for inclusive dining privilege verification.

#### 2. Boarding

Please present your Passport/ Travel Documents together with the access card upon boarding.

#### 3. Star Navigator (Ship's Programme Sheet)

Please refer to the day's Star Navigator for all restaurants' opening hours and programme highlights of the day. You can find a copy of Star Navigator in your stateroom or pick it up from the Reception Counter on Deck 7.

#### 4. Gala Dinner

Available for 3-Night sailing only.

Dress Code: Elegant casual, no shorts or open-toed footwear is allowed. All garment for gentlemen must come with a collar.

Guests are required to make advance reservations for the Gala Dinner.

Gala Dinner schedule for special cruises are according to the sailing schedules and might be different from the above timings.

#### 5. More Information

Currency used onboard is Singapore dollar.

Prior to disembarkation, please ensure that all outstanding bills are cleared before retrieving your passport.

All drinks ordered from any F&B outlets are chargeable.

Please note all heating devices such as iron, cooking plate, water heater, etc. are prohibited onboard the cruise.

All Guest are strictly prohibited from bringing any alcohol, alcoholic drink, intoxicating liquor or beverage onboard the ship.

Star Cruises reserves the right to refuse any passengers whose condition is not made known to the cruise line prior to sailing, and shall not be required to refund any portion of the cruise fare paid by these passengers. Subject to Star Cruises' Terms and Conditions.

#### Terms & Conditions

1. All fares are Ringgit Malaysia and do not include Visa Fee, Port Charges, Holiday Surcharge, Gratuity Fee, optional land tour and other incidental charges.
2. Single fare passenger pays 150% of twin-sharing fare.
3. Infant (below 2 years old) pays 25% of twin-sharing normal fare applicable only upon 2 full-paying passengers.
4. A RM40 administration fee per person will be charged for changes made to booking after confirmation slip is issued. The fee excludes cancellation fees.
5. Cancellation policy stated in the table below is for sailings in Normal Season. Irrespective of the notice period given, a 100% full fare will be charged for cancellation made for Peak Season sailings.

#### CANCELLATION POLICY

##### 4 NIGHTS CRUISES OR LESS (EXCLUDE SUPER PEAK SEASON)

14 - 45 days before departure	25% of Cruise Full Fare
8 -13 days before departure	50% of Cruise Full Fare
7 days or less before departure	100% of Cruise Full Fare

6. Star Cruises reserves the right to cancel or substitute any scheduled port-of-call / itinerary / price / programme at any time without prior notice.
7. All cruises/passages are subject to the Terms & Conditions of Carriage of Star Cruises ("TTC") available at appointed travel agents or Star Cruises offices and website at [www.starcruiises.com](http://www.starcruiises.com)

#### Check in & Embarkation

1. Check-in location: Singapore Cruise Centre: 1 Maritime Square, Singapore Cruise Centre, Level 2, Singapore 099253.
2. City check-in: 3 Lim Teck Kim Road # 01 - 05 Genting Centre Singapore 088934 ( Wef : 05<sup>th</sup> September 2016)
3. Operational hours: Monday to Friday: 10:00am - 02:00pm, 05:00pm - 07:00pm; Saturday: 10:00am - 01:00pm
4. Passengers have to present travel agents' vouchers/confirmation slips and valid travel documents to collect the boarding passes at the check-in counter. All passengers must embark before the gate closes, otherwise passengers may have to bear any liability involved.
5. Berthing time may change subject to the availability of berths at different ports. Notice of the time changes will be given one week prior to departure.

#### Visa/Passport Requirements & Passage Restrictions

1. All Malaysia citizens are required to provide travel documents for all departures including valid passports to countries where we call. All passports must have at least 6 months of validity from the date of sailing.
2. Passengers are responsible for ensuring that all travel documents and visas are in order prior to departure from their home country. Visa and immigration regulations vary depending on the travel destinations and the nationalities of the passengers. Passengers are advised to consult their local travel agents and/or diplomatic representations on the immigration formalities for their proposed itineraries.
3. Any child whose travel document is attached to the parent's passport must travel with the accompanying parent. A passenger under 18 years of age must be accompanied in the same or connecting stateroom by a passenger 18 years or older.
4. Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing.
5. Infant aged 6 months or less at the commencement of the cruise will be refused permission to board the cruise ship and the Carrier shall have no liability whatsoever for any consequences of such refusal. Guests are advised to check with the Carrier before booking.
6. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known or travel documents are invalid during reservation or prior to sailing, and shall not be required to refund any portion of the fare paid by the above mentioned passenger.
7. No refund will be made to passengers who are denied embarkation for non-compliance of immigration requirements.

MALXG\_S17\_20170210-E

# SuperStar Gemini - Singapore and Malaysia

Fares are valid from 15 Nov 2016 until 25 Oct 2017 in MYR and are per person based on twin-sharing

**GENERIC PROMO** **SUMMER SEASON 2017 EX-SINGAPORE**

Version: Feb 10, 2017		Itinerary 1 - 3			Itinerary 4 & 5		Itinerary 6	
<b>Cruise Fare</b> (Promo Index: MALXG16025)		3-Night (Sun) Singapore - Penang - Langkawi - Singapore Singapore - Penang - Port Klang - Singapore Singapore - Port Klang - Penang - Singapore			2-Night (Wed) Singapore - Malacca - Singapore Singapore - Port Klang - Singapore		2-Night Cruise to Highseas (Fri)	
Cabin Category & Description		Promotional Rate			Promotional Rate		Promotional Rate	
		Low	Mid	Peak	Low	Mid	Low	Mid
BA	Oceanview Stateroom with Balcony (Deck 8)	2,149	2,307	2,831	1,358	1,463	1,896	2,016
CA	Superior Oceanview Stateroom (Deck 9 & 10)	1,890	2,048	2,516	1,211	1,316	1,664	1,784
CB	Oceanview Stateroom with Window (Deck 6)	1,729	1,887	2,321	1,099	1,204	1,528	1,648
CC	Oceanview Stateroom with Window (Deck 7) - facing jogging track	1,687	1,845	2,270	1,057	1,162	1,488	1,608
CD	Oceanview Stateroom with Window (Deck 5)	1,631	1,789	2,202	1,022	1,127	1,448	1,568
CE	Oceanview Stateroom with Porthole (Deck 6)	1,589	1,747	2,151	1,001	1,106	1,408	1,528
CF	Oceanview Stateroom with Porthole (Deck 5)	1,582	1,740	2,142	987	1,092	1,400	1,520
CH	Oceanview Stateroom with Window (Deck 8, 9, 10) - obstructed view	1,575	1,733	2,134	973	1,078	1,392	1,512
DA	Superior Inside Stateroom (Deck 9 & 10)	1,519	1,677	2,066	903	1,008	1,336	1,456
DB	Inside Stateroom (Deck 8)	1,456	1,614	1,989	854	959	1,272	1,392
DC	Inside Stateroom (Deck 6 & 7)	1,407	1,565	1,930	819	924	1,224	1,344
DD	Inside Stateroom (Deck 5)	1,351	1,509	1,862	791	896	1,184	1,304
BA	The 3rd or 4th guest in the same cabin	903	1,061	1,318	595	700	856	976
CA - DD	The 3rd or 4th guest in the same cabin	756	914	1,139	497	602	720	840
Single Fare		150% of the Promotional Twin-sharing Fare						
Infant Fare (below 2 years/24 months old)		25% of the Promotional Twin-sharing Fare (applicable after 2 Full Paying Passengers)						
Dining Credit per cabin (applicable to BA)		SGD 200			SGD 100			
Port Charge (subject to change)		186			148		81	
Gratuity Fee (subject to change)		BA - DD Cabin: SGD 17 per person per night				Gratuity Fee Waiver for Infant aged below 2 Years		

Itinerary 1				Itinerary 2				Itinerary 3			
3-Night Singapore - Penang - Langkawi - Singapore (Sun)				3-Night Singapore - Port Klang - Penang - Singapore (Sun)				3-Night Singapore - Penang - Port Klang - Singapore (Sun)			
Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure
Sun	Singapore	-	1500	Sun	Singapore	-	1500	Sun	Singapore	-	1500
Mon	Penang, Malaysia	1600	2359	Mon	Port Klang, Malaysia	0700	1500	Mon	Penang, Malaysia	1600	2359
Tue	Langkawi, Malaysia	0800	1500	Tue	Penang, Malaysia	0600	1400	Tue	Port Klang, Malaysia	1500	2300
Wed	Singapore	1900	-	Wed	Singapore	1500	-	Wed	Singapore	1400	-
<b>Low Season</b> Apr 9 & 23, 2017 May 7 & 21, 2017 Jun 4 & 18, 2017 Jul 16 & 30, 2017				<b>Low Season</b> Jul 2, 2017				<b>Low Season</b> Apr 2, 16 & 30, 2017 May 14, 2017 Jun 11, 2017 Jul 9 & 23, 2017			
<b>Mid Season</b> Aug 27, 2017								<b>Mid Season</b> May 28, 2017			
								<b>Peak Season</b> Jun 25, 2017			
Itinerary 4				Itinerary 5				Itinerary 6			
2-Night Singapore - Malacca - Singapore (Wed)				2-Night Singapore - Port Klang - Singapore (Wed)				2-Night Cruise to Highseas (Fri)			
Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure
Wed	Singapore	-	2359	Wed	Singapore	-	2100 / 2359*	Fri	Singapore	-	2000
Thu	Malacca, Malaysia	0900	1900	Thu	Port Klang, Malaysia	1200 / 1500*	2000 / 2300*	Sat	Highseas	-	-
Fri	Singapore	1200	-	Fri	Singapore	1200 / 1400*	-	Sun	Singapore	1000	-
<b>Low Season</b> Apr 12 & 26, 2017 May 10 & 24, 2017 Jun 21, 2017 Jul 5 & 19, 2017				<b>Low Season</b> Apr 5 & 19, 2017 May 3 & 17, 2017 Jun 14 & 28, 2017 Jul 12 & 26, 2017				<b>Low Season</b> Mar 31, 2017 Apr 7, 14, 21 & 28, 2017 May 5, 12, 19 & 26, 2017 Jun 16, 23 & 30, 2017			
<b>Mid Season</b> Jun 7, 2017				<b>Mid Season</b> May 31, 2017				<b>Mid Season</b> Jun 2 & 9, 2017			

**Mid**  
School Holiday May 28 to Jun 9, 2017  
Aug 27 to 30, 2017

**Peak**  
Hari Raya Puasa Jun 25, 2017

\* Departure and arrival time may vary for selected departure.