

Cruise Essentials

Everything you need to know about your cruise

1. Access Card/ Boarding Pass

Access card is used for onboard identity card, onboard charge card, gangway security pass and cabin key card. It is an identification card. Issued to all passengers in exchange for your Travel Documents before you can board the ship and upon collection before disembarkation. Please keep the access card with you at all times during the entire cruise. Please remember to bring along your access card throughout the cruise for inclusive dining privilege verification.

2. Boarding

Please present your Passport/ Travel Documents together with the access card upon boarding.

3. Star Navigator (Ship's Programme Sheet)

Please refer to the day's Star Navigator for all restaurants' opening hours and programme highlights of the day. You can find a copy of Star Navigator in your stateroom or pick it up from the Reception Counter on Deck 4.

4. Gala Dinner

Dress Code: Elegant casual, no shorts or open-toed footwear is allowed. All garments for gentlemen must come with a collar. Guests are required to make advance reservations for the Gala Dinner. Gala Dinner schedule for special cruises are according to the sailing schedules and might be different from the above timings.

5. More Information

Currency used onboard is Malaysian Ringgit. Prior to disembarkation, please ensure that all outstanding bills are cleared before retrieving your passport. Cruise fare includes meals and selected beverages at inclusive restaurants. Please note all heating devices such as iron, cooking plate, water heater, etc. are prohibited onboard the cruise. All Guest are strictly prohibited from bringing any alcohol, alcoholic drink, intoxicating liquor or beverage onboard the ship. Star Cruises reserves the right to refuse any passengers whose condition is not made known to the cruise line prior to sailing, and shall not be required to refund any portion of the cruise fare paid by these passengers. Subject to Star Cruises' Terms and Conditions.

Terms & Conditions

1. All fares stated in the fare chart are in Malaysia Ringgit and do not include Visa Fee, Port Charges, Gratuity Fee, optional land tour and other incidental charges.
2. Single fare passenger pays 150% of twin-sharing fare.
3. Infant (below 2 years old) pays 25% of twin-sharing normal fare applicable only upon 2 full-paying passengers.
4. A RM40 administration fee per person will be charged for changes made to booking after confirmation slip is issued. The fee excludes cancellation fees.
5. Cancellation policy stated in the table below is for sailings in Normal Season. Irrespective of the notice period given, a 100% full fare will be charged for cancellation made for Peak Season sailings.

CANCELLATION POLICY

3 NIGHTS CRUISES (EXCLUDE SUPER PEAK SEASON)

14 - 45 days before departure	25% of Cruise Full Fare
8 -13 days before departure	50% of Cruise Full Fare
7 days or less before departure	100% of Cruise Full Fare
No Show / No Written Notice	100% of Cruise Full Fare

CANCELLATION POLICY

1 NIGHT CRUISES (EXCLUDE SUPER PEAK SEASON)

14 - 29 days before departure	25% of Cruise Full Fare
6 -13 days before departure	50% of Cruise Full Fare
5 days or less before departure	100% of Cruise Full Fare
No Show / No Written Notice	100% of Cruise Full Fare

6. Star Cruises reserves the right to cancel or substitute any scheduled port-of-call / itinerary / price / programme at any time without prior notice.
7. All cruises/passages are subject to the Terms & Conditions of Carriage of Star Cruises ("TTC") available at appointed travel agents or Star Cruises offices and website at www.starcruiises.com

Check in & Embarkation

1. Check-in location: Penang International Cruise Terminal (PICT), Swettenham Pier, 1A, Pesara King Edward, 10300 Penang, Malaysia.
2. Passengers have to present confirmation slips and valid travel documents to collect the boarding passes at the check-in counter. All passengers must embark before the gate closes, otherwise passengers may have to bear any liability involved.
3. For Destination cruises, ALL Nationalities must use valid international passports for check in.
4. For High Sea cruises, Malaysian must use ORIGINAL Identity Card (IC) / MyKid Card / Child Birth Certificate for check in. Non- Malaysian must use valid international passport for check in.
5. Berthing time may change subject to the availability of berths at different ports. Notice of the time changes will be given one week prior to departure.

Visa/Passport Requirements & Passage Restrictions

1. All passengers are required to provide travel documents for all departures including valid passports to countries where we call. All passports must have at least 6 months of validity from the date of sailing.
2. Passengers are responsible for ensuring that all travel documents and visas are in order prior to departure from their home country. Visa and immigration regulations vary depending on the travel destinations and the nationalities of the passengers. Passengers are advised to consult their local travel agents and/or diplomatic representations on the immigration formalities for their proposed itineraries.
3. Any child whose travel document is attached to the parent's passport must travel with the accompanying parent. A passenger under 18 years of age must be accompanied in the same or connecting stateroom by a passenger 18 years or older.
4. Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing.
5. Children aged 6 months or less at the commencement of the cruise will be refused permission to board the cruise ship and the Carrier shall have no liability whatsoever for any consequences of such refusal. Guests are advised to check with the Carrier before booking.
6. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known or travel documents are invalid during reservation or prior to sailing, and shall not be required to refund any portion of the fare paid by the above mentioned passenger.
7. No refund will be made to passengers who are denied embarkation for non-compliance of immigration requirements.

MALSR_PEN1617_20170202-E

SuperStar Libra - Malaysia and Thailand

REGULAR

EX-PENANG

Fares are valid for departures from 01 Jan 2017 to 30 December 2017 in MYR and are per person based on twin-sharing

Version: Feb 2, 2017		Itinerary 1 & 2			Itinerary 3			Itinerary 4		
Cruise Fare		3-Night (Sun) Penang - Krabi - Phuket - Penang Penang - Phuket - Krabi - Penang			1-Night (Sun - Thu) Penang - Penang			1-Night (Fri - Sat) Penang - Penang		
Stateroom description		Published Rate			Published Rate			Published Rate		
		Low	Mid	Peak	Low	Mid	Peak	Low	Mid	Peak
AA - AB	Executive Suite (Deck 6 & 7)	5,250	6,830	8,930	600	780	1,030	700	900	1,200
AC - AD	Junior Suite (Deck 8)	4,200	5,460	7,140	480	620	820	560	720	960
ADB	Junior Suite (Deck 8) - Obstructed View	3,990	5,190	6,780	460	590	780	530	680	910
BA - BB	Deluxe Oceanview Stateroom (Deck 6 - 8)	3,150	4,100	5,360	360	470	620	420	540	720
CA - CD	Oceanview Stateroom with Window (Deck 2 - 4 & 6)	2,840	3,690	4,820	320	420	550	380	490	650
CAB - BAB	Oceanview Stateroom with Obstructed (Deck 6 - 8)	2,520	3,280	4,280	290	370	490	340	430	580
DA - DC	Inside Stateroom (Deck 2- 4 & 6)	2,100	2,730	3,570	240	310	410	280	360	480
The 3rd or 4th guest in the same cabin		50% of the Twin-share Fare								
Single Fare		150% of the Twin-share Fare								
Infant Fare (below 2 years/24 months old)		25% of the Twin-share Fare (accompanied by two full paying pax sharing the same cabin)								
Port Charge (subject to change)		130			50			50		
Gratuity Fee (subject to change)		AA - ADB Cabin: RM 60 per person per night			BA - DC Cabin : RM 50 per person per night			Gratuity Free for Infant aged below 2 years		

Itinerary 1 3-Night (Sun) Penang - Krabi - Phuket - Penang				Itinerary 2 3-Night (Sun) Penang - Phuket - Krabi - Penang							
Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure				
Sun	Penang	-	1700	Sun	Penang	-	1700				
Mon	Krabi	1000 (0900)	1900 (1800)	Mon	Phuket	1200 (1100)	-				
Tue	Phuket	1200 (1100)	-	Tue	Phuket	-	0100 (2359-1D)				
Wed	Phuket	-	0100 (2359-1D)	Tue	Krabi	1000 (0900)	1900 (1800)				
Wed	Penang	1200	-	Wed	Penang	1200	-				
Low Season Mar 12, 2017				Low Season Jan 1, 8, 15 & 22, 2017 Feb 5, 12, 19 & 26, 2017 Mar 5, 19 & 26, 2017 Apr 2, 9, 16, 23 & 30, 2017 May 7, 14 & 21, 2017 Jun 11 & 18, 2017 Jul 2, 9, 16, 23 & 30, 2017 Aug 6, 13 & 20, 2017 Sep 3, 10, 17 & 24, 2017 Oct 1, 8, 15, 22 & 29, 2017 Nov 5, 12 & 19, 2017				Mid Season May 28, 2017 Jun 4 & 25, 2017 Aug 27, 2017 Nov 26, 2017 Dec 3, 10 & 17, 2017			
Peak Season Dec 24, 2017											
Itinerary 3 1-Night (Sun - Thu) Penang - Penang				Itinerary 4 1-Night (Fri - Sat) Penang - Penang							
Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure				
Sun	Penang	-	2100	Fri	Penang	-	2100				
Mon	Penang	1100	2030	Sat	Penang	1100	2030* / 2100				
Tue	Penang	0800	2100	Sun	Penang	1000 / 1100^	-				
Wed	Penang	0730	2100								
Thu	Penang	0800 / 1000*	2100								
Fri	Penang	0730^ / 0800	-								
Low Season Jan 4, 5, 11, 12, 18, 19, 25, 26, 31, 2017 Feb 1, 2, 8^, 9^, 15, 16, 22, 23, 2017 Mar 1, 2, 8, 9, 15, 16, 22, 23, 29, 30, 2017 Apr 5, 6, 12, 13, 19, 20, 26, 27, 2017 May 3, 4, 11, 17, 18, 24, 25, 2017 Jun 14, 15, 21, 22, 28, 29, 2017				Low Season Jan 6, 7^, 13, 14^, 20, 21, 27, 2017 Feb 3, 4^, 10, 11^, 17, 18^, 24, 25^, 2017 Mar 3, 4, 10, 11, 17, 18, 24, 25, 31, 2017 Apr 1, 7, 8, 14, 15, 21, 22, 28, 29, 2017 May 5, 6, 12, 13, 19, 20, 26, 27, 2017 Jun 16, 17, 23, 24, 30, 2017				Low Season Jul 1, 7, 8, 14, 15, 21, 22, 28, 29, 2017 Aug 4, 5, 11, 12, 18, 19, 25, 2017 Sep 8, 9, 15, 22, 23, 29, 30, 2017 Oct 6, 7, 13, 14, 20, 21, 27, 28, 2017 Nov 3, 4, 10, 11, 17, 18, 24, 25, 2017			
Mid season May 10, 31, 2017 Jun 1, 7, 8, 2017 Aug 30, 31, 2017 Sep 21, 2017 Nov 29, 30, 2017				Mid season Jun 2, 3, 9, 10, 2017 Aug 26, 2017 Sep 1, 2, 16, 2017 Dec 1, 2, 8, 9, 15, 16, 22, 23, 29, 30, 2017				Peak season Jan 28^, 2017			
Peak season Jan 29, 30, 2017											

() denotes local time

*^ Departure and arrival time may vary for selected departure.